Regulation of 25 April 2002 No. 424 concerning
treatment of disputes on Norwegian ships
Laid down by the Norwegian Maritime Directorate on 25 April 2002 pursuant to § 20 subsection 3 of the Seamen’s Act of 30 May 1975 No. 18, ref. § 16 subsection 5 and § 50 fifth and sixth paragraphs of the said Act, ref. Royal Decree of 31 January 1986 No. 221. Amended by Regulation of 8 November 2007 No. 1231.

Chapter 1
Settlement of disputes in dismissal and notice
of termination cases

§ 1
Scope of application
This chapter concerns the settlement of disputes in the case of dismissal pursuant to § 15 of the Seamen’s Act and notice of termination pursuant to § 19 of the Seamen’s Act, ref. § 13 subsections 1 and 4 and § 14 of the said Act, unless otherwise decided in a collective wage agreement.

§ 2
Demand for negotiations
The demand for negotiations as mentioned in § 20 subsection 1 of the Seamen’s Act shall be presented in writing, and without unwarranted delay, at the latest within 14 days.
§ 3

Demand for negotiations by the employee

If a demand for negotiations has been made, the shipping company or master shall ensure that negotiations are held as soon as possible and at the latest within 14 days of receiving the demand. If the master has received the demand on behalf of the shipping company, the time-limit shall be reckoned from this date. If special grounds exist and the parties so agree, the 14-day time-limit may be extended.

§ 4

Demand for negotiations by the shipping company

A demand for negotiations by the shipping company shall be made within 14 days of receiving the notification that action has been brought. The demand shall be forwarded by registered mail to the address stated by the employee. If a summons has been issued and the employee is engaging the services of counsel, the demand shall be addressed to the counsel. The shipping company shall simultaneously notify the court that negotiations will be held. The shipping company shall ensure that the negotiations meeting is held as soon as possible and at the latest within three weeks of the dispatch of the demand to the employee, unless the parties agree to a longer time-limit.

§ 5

Negotiations venue

The negotiations shall normally be held on board or at the shipping company’s office ashore, unless the parties agree otherwise.

For employees resident abroad, the negotiations shall be held on board or at a Norwegian foreign service mission, unless the parties agree to choose an alternative venue for the proceedings. If the negotiations cannot be held on board, they shall as far as possible be held at a Norwegian foreign service mission at the place of leaving service. If it is impossible to carry out the negotiations in accordance with the first and second sentences, they can be held at a Norwegian foreign service mission at the place of residence or fixed address of the employee.

§ 6

Negotiations at a Norwegian foreign service mission

If the proceedings are held at a Norwegian foreign service mission, a foreign service official shall preside over and guide the negotiations in accordance with the provisions of this Regulation.

If necessary, the time-limits in § 3 first paragraph and § 4 second paragraph may be extended, though not beyond six weeks following the presentation of the demand for negotiations, unless the parties agree to a longer time-limit.

§ 7

Conclusion of negotiations

The negotiations shall have been concluded at the latest 14 days after the date when the first negotiations meeting was held, unless the parties agree to continue the negotiations.

§ 8

Minutes

The minutes of the negotiations shall be prepared and shall be signed by the parties and their advisors. Even if agreement is not reached, the minutes shall state that negotiations have been held, giving the starting and conclusion dates. Each of the parties shall have a certified transcript or copy of the minutes. The Norwegian Maritime Directorate may stipulate a minutes form.

If the dispute is not settled through negotiations and legal action is brought, a certified transcript or copy of the minutes shall be enclosed with the summons.

§ 9

Advisor

The employee is entitled to secure the assistance of an elected delegate or other advisor during the negotiations. In the same way, the shipping company may secure the service of an advisor.
§ 10

Defrayment of costs

If the negotiations are not held on board while the seafarer is in service, he or she shall be entitled to have necessary expenditure for travel and accommodation in connection with the proceedings defrayed by the shipping company. The seafarer shall undertake to ensure that the expenditure is kept to a reasonable level. Expenses in connection with an advisor are not covered pursuant to this provision.

Chapter 2

Foreign service official’s treatment of disputes between the master or shipping company and crew

§ 11

Scope of application

This chapter concerns a foreign service official’s treatment of disputes between the master or the shipping company and crew in cases under § 50 of the Seamen’s Act.

Cases concerning dismissal pursuant to § 15 of the Seamen’s Act and notice of termination pursuant to § 19 of the Seamen’s Act, ref. § 13 subsections 1 and 4 and § 14 of the said Act, shall be treated in accordance with § 12 of this Regulation.

§ 12

Cases concerning dismissal and notice of termination

The foreign service official shall not reach a decision on a point of substance in cases such as mentioned in § 11, second paragraph. In such cases, the foreign service official shall only prepare and preside over the proceedings in accordance with the provisions of chapter 1, and in accordance with § 13 first and second paragraphs, § 15 and § 21 last paragraph of this Regulation.

§ 13

Disqualification, decision on the question of qualification and the effect of disqualification

The foreign service official is not qualified to deal with the case if related to or brother or sister-in-law of one of the parties in lineal ascent or descent or collaterally as closely as brother or sister of one of the parties, or when special circumstances are present which may impair confidence in the official’s impartiality.

It is the foreign service official’s own decision whether he or she is disqualified, and the official shall inform the parties when in such a position.

Even though the foreign service official is disqualified, he or she may decide the case if the parties so agree. Otherwise, when required by the circumstances and if it can be arranged without undue expense, the foreign service official shall request a superior foreign service mission to send a substitute. If such a substitute is unobtainable, it is nevertheless the duty of the foreign service official to decide the case if it concerns an employee’s demand for an immediate termination of service on board a particular vessel. The foreign service official shall also be obliged to decide a case which has to be decided on the spot for other reasons.

If the case is not decided in accordance with the preceding paragraph and the parties do not agree to a postponement until the vessel arrives at a port where the foreign service official is able to make a decision, the disqualified foreign service official, pursuant to the provisions in § 23, shall make a written presentation of the case signed by the official and the parties. This presentation, together with any written evidence, signed statements by witnesses and disputed amounts, shall be forwarded to the superior foreign service mission for further consideration and decision.

§ 14

Preparation for proceedings, obligatory attendance of the parties, and mediation

The foreign service official shall deal with the case as soon as an oral or written request is received from one of the parties, or when it is evident on termination of the employment relationship that there is a dispute between them.

Proceedings in the case shall, whenever possible, take place at a meeting. Otherwise, the foreign service official shall summon the parties, together with witnesses and experts, if any, in the manner the official considers most practicable.
If possible, the parties shall appear personally. Only a member of the vessel’s crew shall be used as a proxy. The foreign service official shall always endeavour to arrange conciliation, if possible. If conciliation is reached, the foreign service official should see to it that the agreement is written down and signed by the parties.

§ 15

**Cumulation of cases**

Cases which concern several members of the vessel’s crew may be dealt with jointly if the foreign service official considers this practicable.

§ 16

**Administration of proceedings**

The foreign service official shall preside over the proceedings and decide who is to appear at the various stages in the proceedings. If practicable, the parties are always entitled to be present unless they are ordered out in accordance with the provisions in the fourth paragraph. No one shall speak without the consent of the foreign service official.

The foreign service official determines the order of proceedings. The question of the foreign service official’s qualification to deal with the matter should, as a rule, be decided separately before the proceedings continue.

The foreign service official may deny an unauthorized person admittance to the proceedings. The elected representative of the organization concerned and the shipping company’s representative have the right to be present, unless the foreign service official has denied them attendance in accordance with the provisions in the fourth paragraph.

The foreign service official shall see to it that the proceedings are conducted in good order and with dignity. The official may reprimand any person who disturbs the proceedings. When a party or proxy has been reprimanded, the foreign service official may decide to prohibit such person from speaking if the improper behaviour continues. Any person, who after being reprimanded, continues to behave improperly, may be ordered out. The decision to prohibit a person from speaking or order a person out should be recorded.

§ 17

**Obligatory attendance, etc. of witnesses**

To the extent practicable, it is the duty of witnesses belonging to the vessel’s crew to appear and give evidence. Any person may, however, refuse to answer questions when it may be presupposed that the answer will expose him or her or a spouse or relatives in lineal ascent or descent, brothers or sisters or any person who is equally close through marriage, to punishment or loss of general esteem, or if such person is unable to answer without revealing a business or industrial secret.

Before taking evidence from the witnesses, the foreign service official shall urge them to tell the plain and whole truth and not to conceal anything, and warn them of the penalty they may incur if they depart from the truth.

§ 18

**Experts**

At the demand of one of the parties, or if it is of consequence for the facts of the case, the foreign service official may appoint one or more experts.

Experts should preferably be chosen from among the vessel’s crew or Norwegians domiciled locally and who are experts in the field concerned. After being appointed by the foreign service official, it is the duty of any person belonging to the vessel’s crew to serve as an expert.

No person may, without the consent of the parties, serve as an expert if in a position as mentioned in § 13, first paragraph.

Before examining experts, the foreign service official shall urge them to do their duty conscientiously and to the best of their ability.

§ 19

**Documents, examinations, etc.**

The maritime documents of the vessel and crew should be examined by the foreign service official if they have significance for the case.

Foreign service officials may otherwise examine objects and documents put before them. The official may obtain a written statement from the protection and environment committee or carry out an inspection of the vessel.
§ 20

Procedure and the right of the parties to submit a written statement

Proceedings should begin with the foreign service official asking first the party who has brought the case forward, and thereafter the other party, to present the case and at the same time give grounds for his or her claims and comment on the other party’s claims. Thereupon, the calling of evidence shall take place. If several of the vessel’s crew make claims which are similar, they may elect one person to present the case on behalf of them all. Before a party makes a statement or gives evidence, the foreign service official shall warn the party of the penalty which may be incurred in the event of a false statement.

The foreign service official may not depart from the claims made by the parties.

Proceedings shall be oral. The foreign service official may, however, permit a party to present a written statement. Such a statement shall be read aloud during the proceedings, and the other party shall be accorded the opportunity to comment on it.

§ 21

Examination, etc. and language and interpreter

The foreign service official shall individually examine the parties, witnesses and experts. If a person wishes to ask a question, it must be done through the official. The witnesses must not hear the statements of other persons unless the witnesses have already made their statements. Persons being examined shall be urged to make their statements as coherent as possible. Thereafter, individual questions may be asked. There shall be no taking of oath or solemn affirmation.

The foreign service official should by questions and other applications to the parties see to it that their statements are as clear and complete as possible, and should give them guidance in order to guard against and correct mistakes or misunderstandings. The parties are entitled to examine all documents presented and comment on them.

Examination and recording takes place in the language that the foreign service official finds practicable. The foreign service official shall endeavour to make the proceedings understandable to all parties, witnesses and other persons concerned. If the foreign service official finds it necessary, an interpreter shall be summoned.

§ 22

Failure of parties to attend

If a party fails to attend the proceedings, and the case cannot be postponed until that party appears, the foreign service official shall nevertheless deal with the case if sufficient relevant information is made available to enable the official to make a justifiable decision.

§ 23

Decision

If the foreign service official finds it necessary, he or she may also after termination of the proceedings make any investigations required to ensure a correct decision.

The foreign service official makes a decision as soon as he or she considers the case sufficiently illuminated.

The decision shall include:

a) the parties’ occupation, name and birth number or date of birth;

b) a short presentation of the issue of the case with the parties’ claims;

c) grounds for the decision; and

d) conclusion.

If the foreign service official considers the case to be of minor consequence, the decision may be curtailed to comprise what is mentioned under the third paragraph above, subparagraphs a, b and d.

If the case concerns wages due, the decision should also state the size of the tax amount, if any.

§ 24

Recording

The foreign service official shall keep a record of the proceedings. Here shall be entered:

a) the foreign service mission, time and place of proceedings, name of the foreign service official, the vessel’s name and port of registry, and the name and occupation of the parties;

b) whether the parties attended personally, and who, if anyone, appeared for them, name and occupation of the witnesses and experts who have appeared, and the documents and proofs presented;

c) all the claims and admissions of the parties;

d) the decision of the foreign service official; and

e) conciliation reached by the parties.
If the foreign service official considers the case to be of minor consequence, the entry may be curtailed to whatever the official deems necessary, though the details mentioned in the first paragraph, subparagraphs a, d and e, shall always be included.

The foreign service official shall sign the records, which shall be dated. Further provisions concerning the arrangement of the records may be laid down by the Norwegian Maritime Directorate.

§ 25

Announcement to the parties

The foreign service official shall read over for the parties the records with the official’s decision when the opportunity offers. Simultaneously, the official shall inform the parties:

a) that the foreign service official’s decision has immediate effect, unless the decision itself determines otherwise;

b) that the decision may only be tried by a Norwegian court and binds the parties until such time as it may be amended by a valid decision by a court in Norway; and

c) of the prevailing time-limits stipulated in the Seamen’s Act in the event that a party wishes to bring the case before a court in Norway, ref. § 50, third paragraph of the Seamen’s Act. Furthermore, that the parties shall have the possibility to get a retrial under Sections 16-12 to 16-14 of the Act of 17 June 2005 No. 90 relating to disputes.

The foreign service official shall submit to the parties an extract of the records with the addendum mentioned under the first paragraph, subparagraphs a, b, and c, or see that an extract is sent to them in a secure way.

Amended by Regulation of 8 November 2007 No. 1231 (in force on 1 January 2008).

§ 26

Depositing

It shall be the duty of the foreign service official to make sure that depositing takes place in accordance with § 50, fourth paragraph of the Seamen’s Act.

§ 27

Report

The foreign service official shall send an extract of the records with the official’s decision to the Norwegian Maritime Directorate together with the deposited amount, if any.

§ 28

Entry into force

This Regulation enters into force on 1 July 2002.

From the same date, the following Regulations are repealed: Regulations of 3 February 1986 No. 242 concerning the foreign service official’s treatment of disputes between the master or shipping company and crew; and Regulations of 3 February 1986 No. 236 concerning the settlement of disputes in dismissal and notice of termination cases.